Certified Peer Visitor Tips

When a volunteer becomes a Certified Peer Visitor, they become a valuable extension of the Amputee Coalition. Below is a reminder of the positive habits of a successful Certified Peer Visitor and behaviors that should be avoided to ensure the safety of our volunteers, and uphold the Amputee Coalition’s Code of Ethics.

**Do:** Contact the individual that you are matched with as soon as possible.

**Don’t:** Forget to leave a detailed message voicemail with your background and contact information if the individual does not answer your initial call. Introduce yourself as a Certified Peer Visitor with the Amputee Coalition and the reason for your call.

**Do:** Bring a Peer Visitor Tote Bag with you to your visit for the individual you are visiting in person for the first time. The Amputee Coalition can mail these bags to remote peer visits (please communicate this request in your CPV report form)

**Don’t:** Give medical advice, suggest medical procedures, or endorse any specific prosthetist, organization or brand.

**Do:** Find a public, mutually convenient place to conduct your visit.

**Don’t:** Conduct home visits under any circumstances. We value your safety and the safety of our Visitees.

**Do:** Contact the Amputee Coalition if you feel uncomfortable at any time, or are unable to complete your assigned visit.

**Don’t:** Share personal information about the new amputee with anyone outside of the Amputee Coalition, Hospital Volunteer Coordinator, or the Visitee’s medical team.

**Do:** Follow up with your assigned individual. Follow up visits should also be reported.

**Don’t:** Accept or handle money from the individual or their loved ones.

**Do:** Submit a Peer Visit Report after each visit (this includes follow-up visits). These forms can be found on our website or through our mobile Support App.
The peer visit is not about me; it is about the person I am visiting.